

## Return Policy

Divina Dancewear guarantee's quality and satisfaction. If the product you purchased directly from Divina Dancewear is not what you expected, please return it to us for a refund or exchange. The product must be returned unworn with Divina Dancewear tags attached, in re-sellable condition, within 30 days from the date of purchase. Soiled, worn, damaged, visibly used or laundered items may not be returned. All returns are inspected upon receipt. Please note, you will be responsible for the return freight charge. The only freight charges that are refunded would be for a product that has a manufacturer's defect, or if we have shipped your order incorrectly. There are no returns or exchanges on final sale merchandise.

**Please follow the instructions below to ensure your refund or exchange:**

1. Address the return to: Divina Dancewear 544 W 9580 S Sandy Utah 84070
2. Fill out the return form and include it with your return.
3. Include the packing slip.

Divina Dancewear is not responsible for the package in route from you to us. Customer is responsible for tracking and delivery of package to arrive at Divina Dancewear in returnable condition including cost unless otherwise noted.

**Refunds**

Refunds will ONLY include original FREIGHT charges to you and carrier charges back to us if the return is due to a manufacturer's defect or due to a shipping error on our part. Refunds will be credited to your account within 10 business days of receipt of your package (returned according to our policies stated above). Divina Dancewear is not responsible for any open balances, overdraft fees or service charges resulting from the timing of charges or credits to your account.

**Exchanges**

Exchanges will be processed within 10 business days of receipt of your package (returned according to our policies stated above), as long as item requested is currently in stock. When an exchange has been processed and is being shipped out, a \$5 shipping charge will be applied to the original credit card used for purchasing (International shipments are priced individually, based on customer location).

**Final Sale Items**

Any item purchased at a trade show is final sale once the booth has closed at the end of the event. No refunds, exchanges, or returns allowed. Only product with a defect in craftsmanship or material will be replaced, if Divina Dancewear is notified within 30 days.

INFORMATION	BILL TO (Original Purchaser)	SHIP TO
NAME		
ADDRESS		
CITY, STATE, ZIP		
CONTACT PHONE NUMBER		
EMAIL		

SALE NUMBER: \_\_\_\_\_ SELECT ONE:    \_\_\_ RETURN    \_\_\_ EXCHANGE    \_\_\_ STORE CREDIT

Was this a gift? \_\_\_\_\_

STYLE NAME	COLOR	SIZE (A/Y)	EXCHANGE FOR	REASON FOR RETURN

If you'd like to place a new order, please visit our website at [www.divinadancewear.com](http://www.divinadancewear.com) or call us at 801-571-9974.

Thank You!

Please do not write below this line (For Use of Divina Dancewear Only)

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Received By: \_\_\_\_\_

Date Received: \_\_\_ / \_\_\_ / \_\_\_

Goods were received defective? \_\_\_\_\_

Other Notes: \_\_\_\_\_

Original Sale Amount: \$ \_\_\_\_\_

Date Charged/Credited: \$ \_\_\_\_\_

Amount Charged/Credited: \$ \_\_\_\_\_